



Member Connect Guide

Access your account anytime by phone.

To call Member Connect

(540) 982-3931, option 2
or direct dial (540) 527-8328

Enter your account number, then #

Enter your PIN, then #

Follow the prompts or use the guide on this pamphlet.

Share and Loan ID Number Guide

Savings/Share Account.....	1 or higher
Christmas Club.....	10
Safari Club.....	20
Summer Pay.....	30
Cookie Jar Savings.....	40
Traditional IRA.....	50
Coverdell Education Savings.....	51
ROTH IRA.....	52
Money Market.....	60
Checking.....	90
Loan.....	1 or higher

(ID numbers continue in succession. An additional savings account is a 2, another checking account is a 91, an additional loan is a 2, etc.)

Remember: Never share your personal identification number (PIN) with anyone.

Option 1: Check your balance

1: Share and checking balances

Enter your Share ID, then #

2: Loan balances

Enter your Loan ID, then #

3: List all share accounts

4: List all loan accounts

5: Loan payoff

Enter your Loan ID, then #

Enter the number of days, then #

6: Year-to-date dividends on shares

Enter your Share ID, then #

7: Year-to-date interest on loans

Enter your Loan ID, then #

Option 2: Transaction inquiries

1: Check inquiries

Enter your Checking ID, then #

Enter the check number, then #

2: Last 5 withdrawals

Enter your Share ID, then #

3: Last 5 deposits

Enter your Share ID, then #

Option 3: Post a transaction

1: Make a withdrawal by check

Enter your Share ID, then #

Enter the amount, then #

Press 9 to post or 6 to cancel, then #

2: Make a share to share transfer

Enter the **From** Share ID, then #

Enter the **To** Share ID, then #

Enter the amount, then #

Press 9 to post or 6 to cancel, then #

3: Make a share to loan payment

Enter the **From** Share ID, then #

Enter the **To** Loan ID, then #

Enter the amount, then #

Press 9 to post or 6 to cancel, then #

Option 4: Change your PIN

Press 1

Enter your new PIN, then #

Re-enter your new PIN, then #